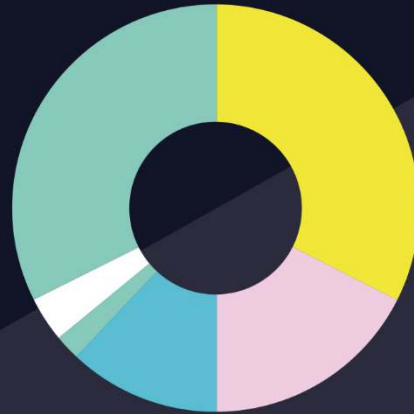


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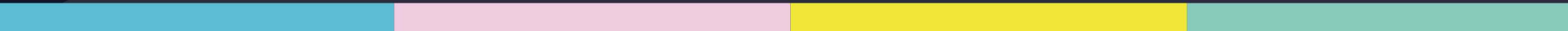
ANALYSIS



Next-gen TV viewing in Denmark and beyond

Ampere Analysis

May 2018

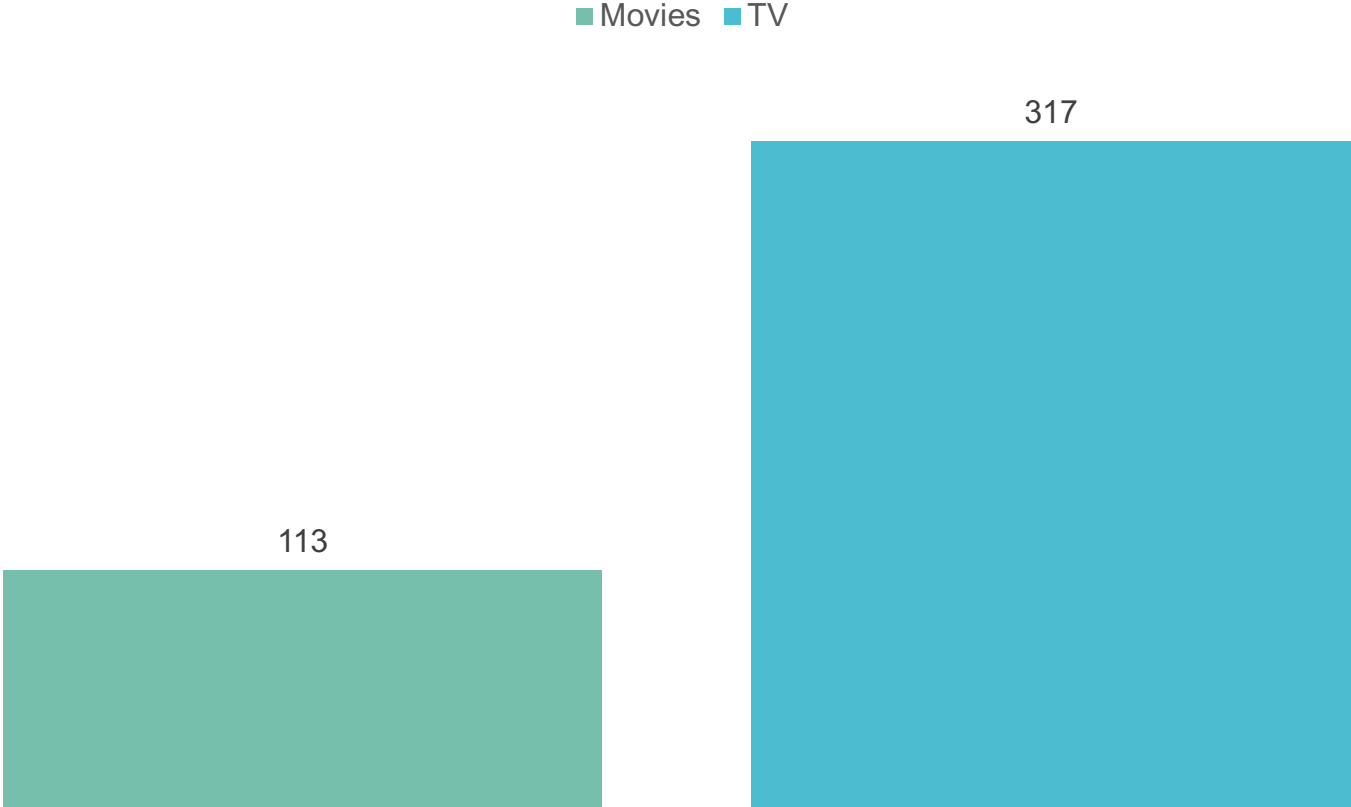




1. Subscription VoD services are now offering a vast amount of content to consumers

SVoD services are offering consumers nearly half a million hours of content every month

Hours of content available worldwide on SVoD (000s of hours)



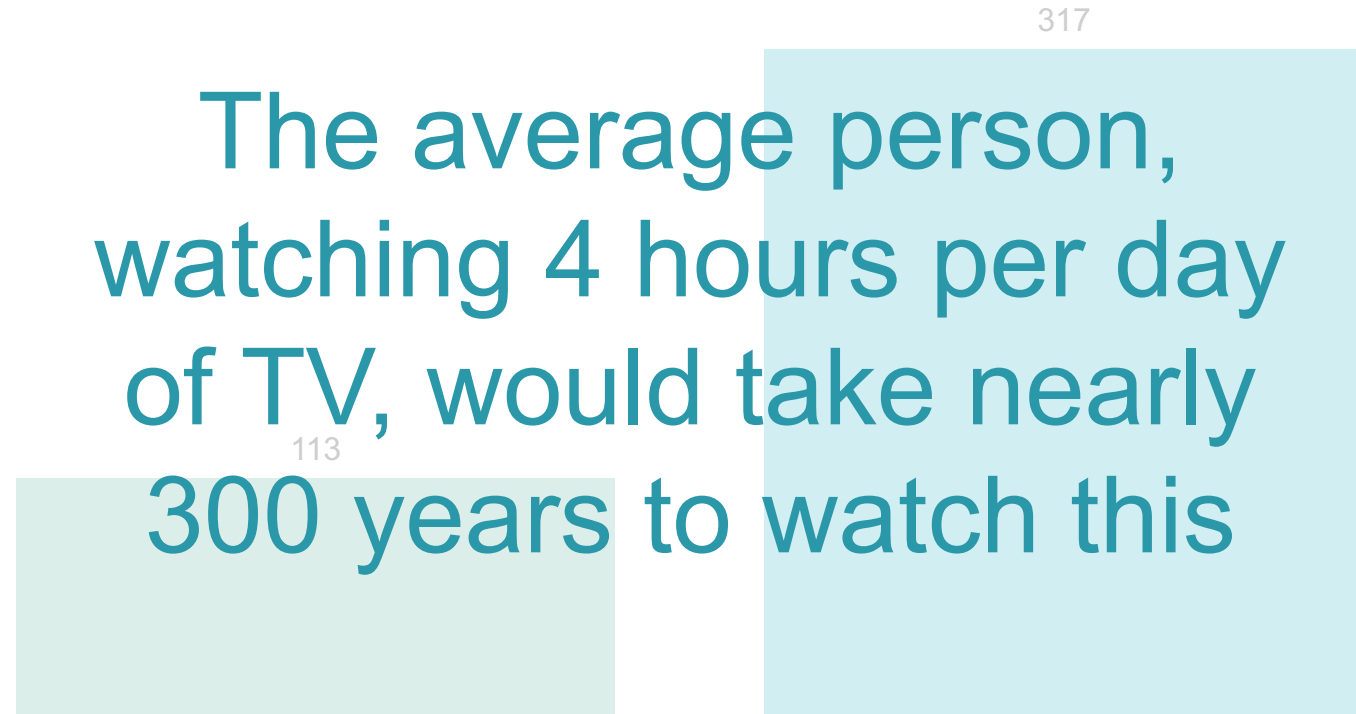
Source: Ampere Analytics, Mar 2018



SVoD services are offering consumers nearly half a million hours of content every month

Hours of content available worldwide on SVoD (000s of hours)

■ Movies ■ TV



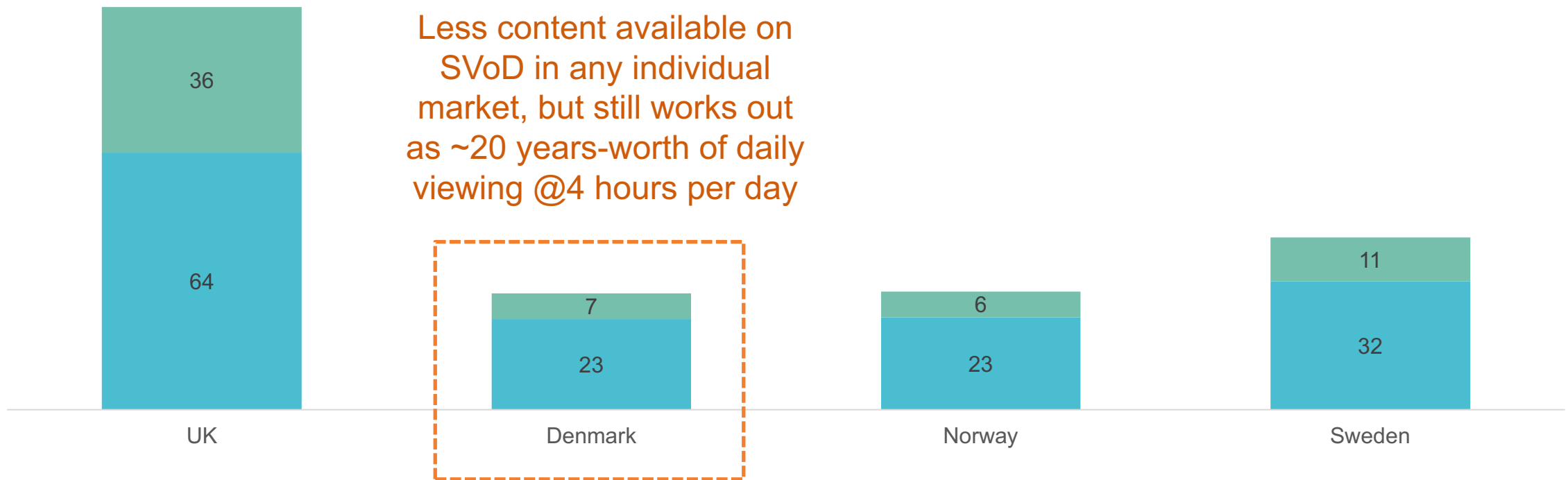
Source: Ampere Analytics, Mar 2018



Even on a country-by-country basis, the numbers are huge

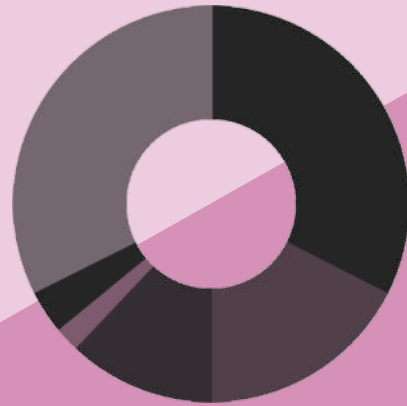
Hours of content available by country on SVoD (000s of hours)

■ TV ■ Movie



Source: Ampere Analytics, Mar 2018



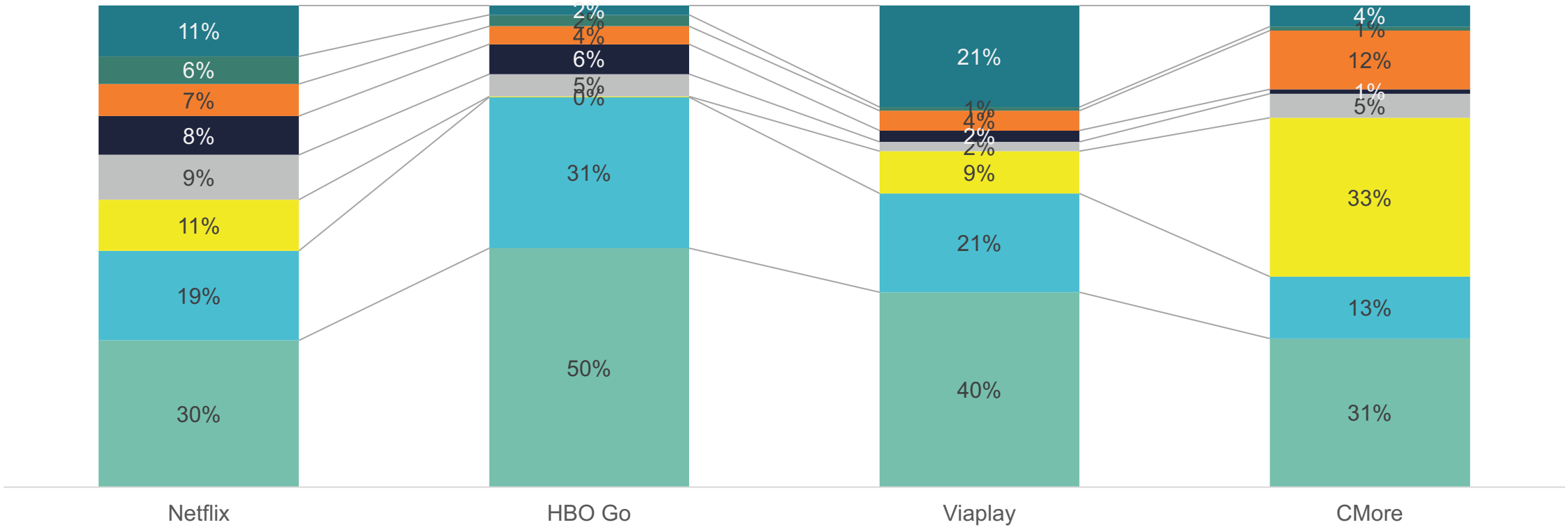


2. Changing consumer genre preferences are driving commissioning strategies

There is no single SVoD catalogue build – drama is always big, but other genres vary

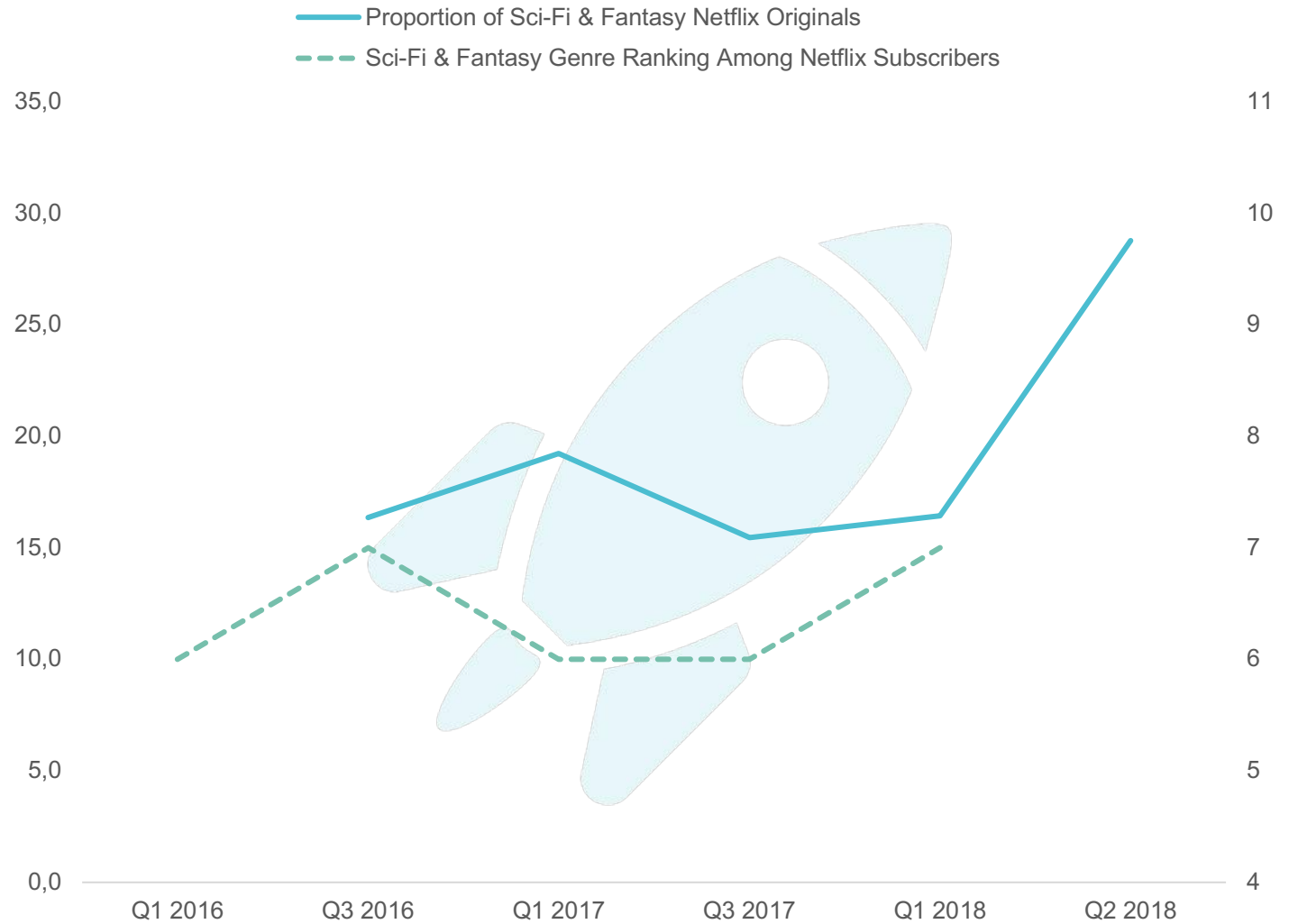
Denmark: Catalogue genre breakdown (Mar, % of hours available)

■ Drama ■ Comedy ■ Children & Family ■ Action & Adventure ■ Documentary & Biography ■ Crime & Thriller ■ Sci-Fi & Fantasy ■ Other genres



Netflix's recent Sci-Fi Originals commissions reflect the changing genre preferences of its customer base

% of new Netflix Originals that are Sci-Fi vs Netflix subscriber ranking of Sci-Fi

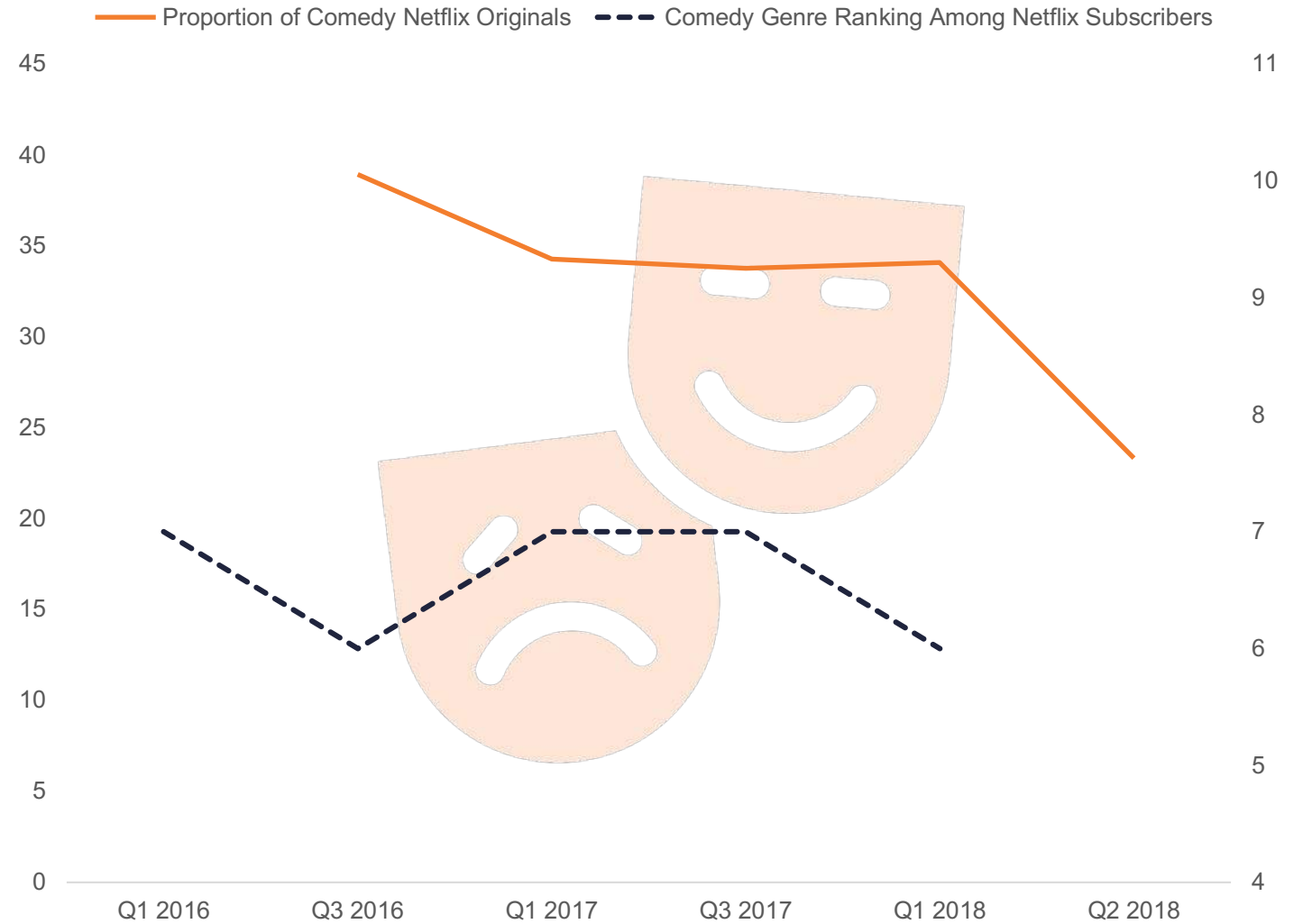


Source: Ampere Consumer, Q1 2018, based on interviews with 22,000 internet users across 10 markets including the USA.



...and the lower proportion of comedy among recent Originals

% of new Netflix Originals that are Comedy vs Netflix subscriber ranking of Comedy



Source: Ampere Consumer, Q1 2018, based on interviews with 22,000 internet users across 10 markets including the USA.

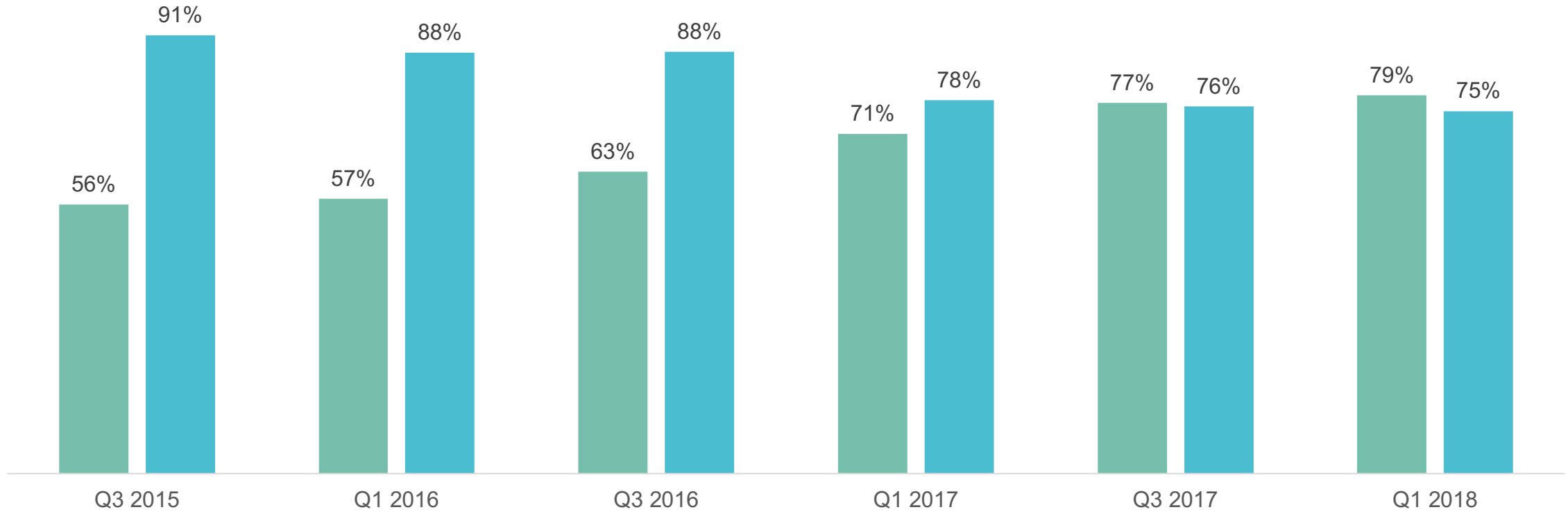


3. Cord-cutting and cord stacking are now driving the TV economy

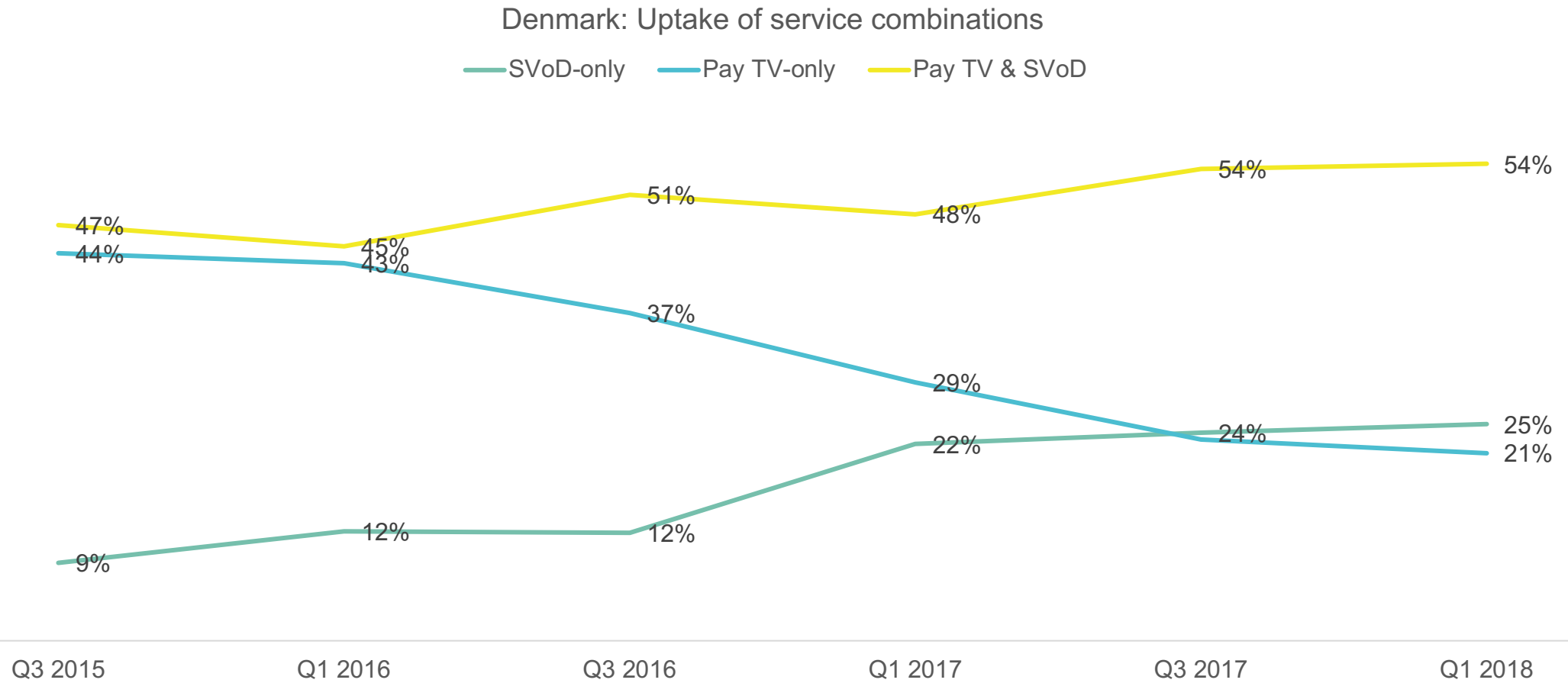
Uptake of subscription VoD has now overtaken pay TV uptake in markets like Denmark

Denmark: Proportion of internet users with service (%)

■ SVoD ■ Pay TV

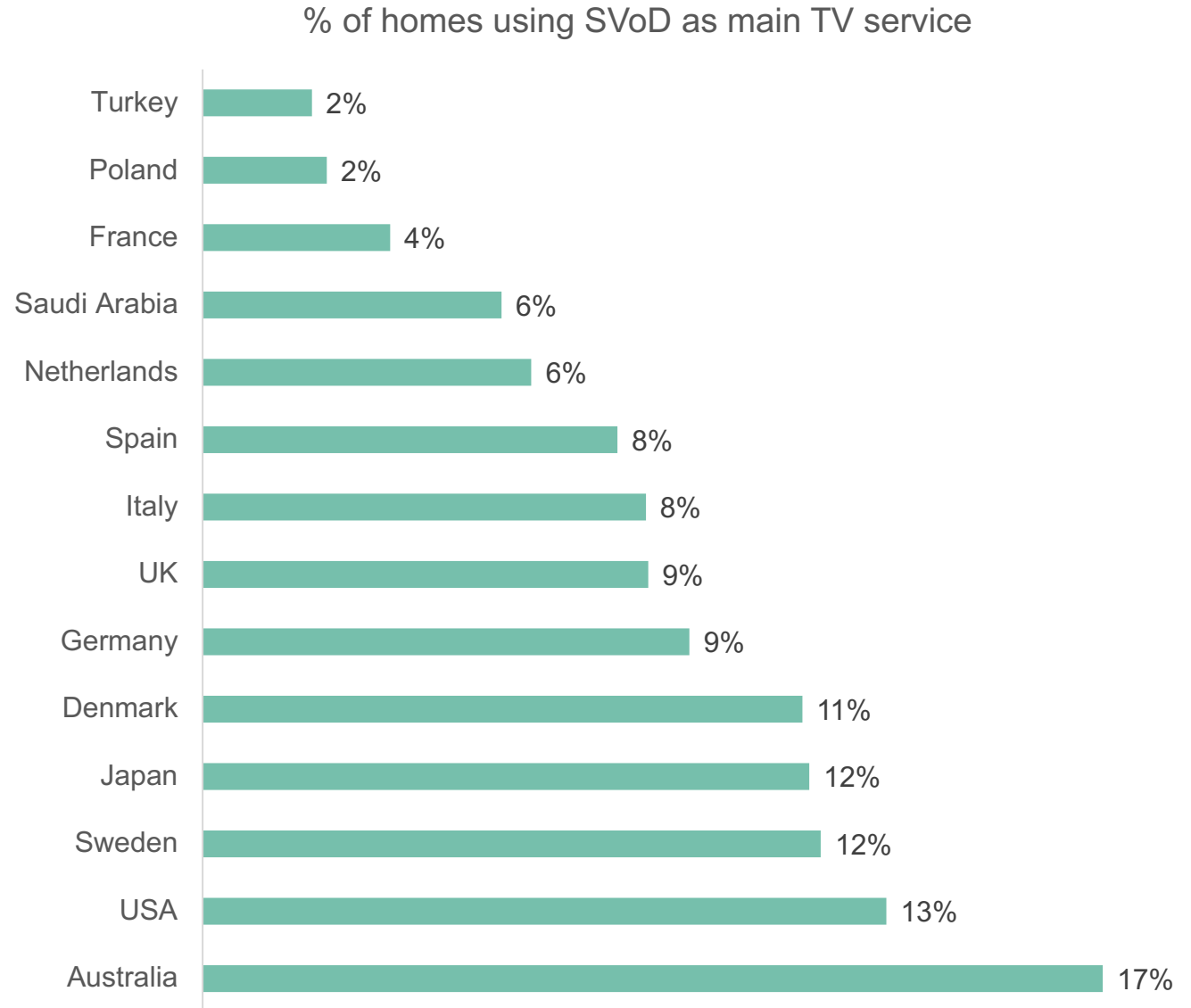


...while the number of households with only pay TV plummets



Around 9% of homes now consider SVoD to be their main form of TV service – 11% in Denmark

- Denmark and Sweden are two of the global leaders in terms of underlying viewing shifts and changes in consumer attitudes towards TV

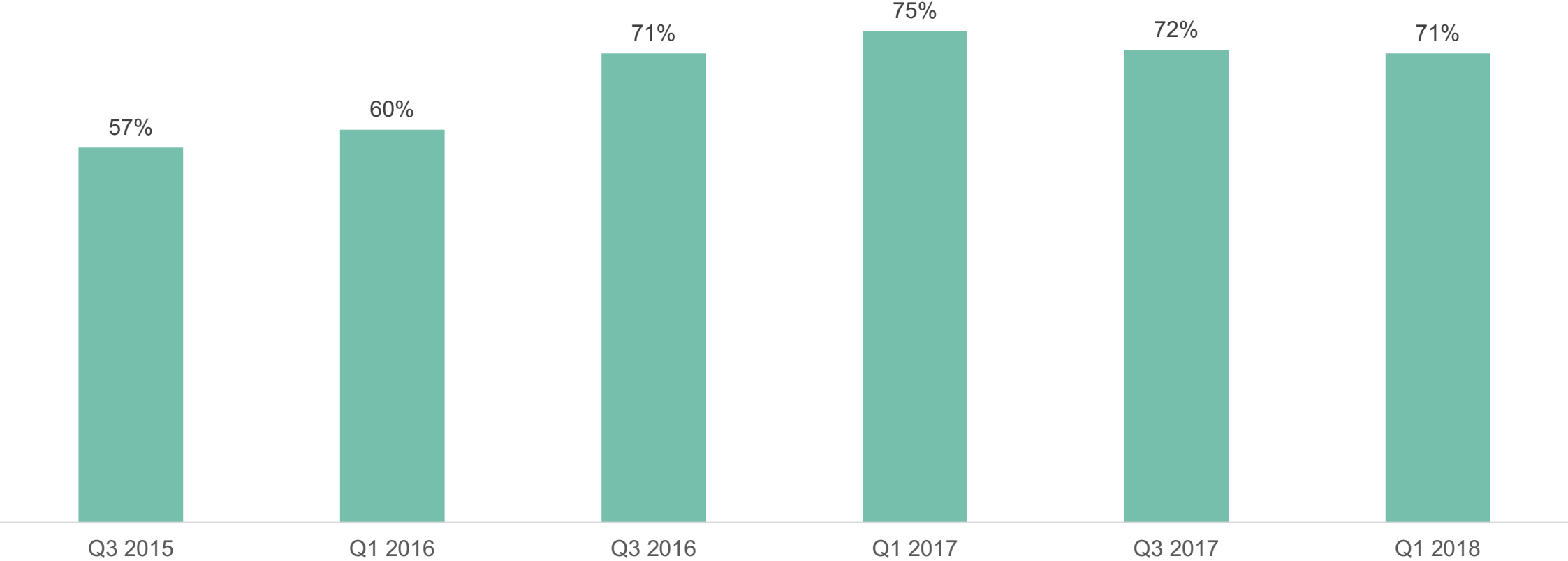


Source: Ampere Consumer. Q1 2018. Based on survey of 33,000 homes.



But in some other markets (like the US), we're seeing SVoD capacity being reached

% of US internet users with subscription OTT



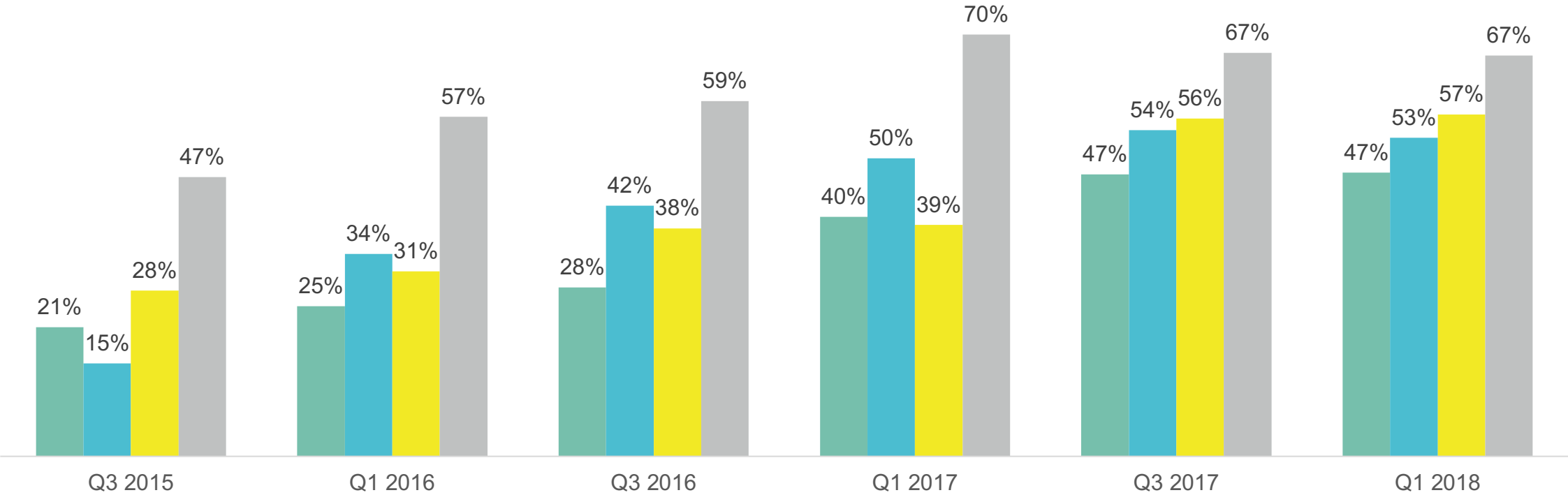
Source: Ampere Consumer



As the market reaches saturation, consumers double or triple up on subscriptions

% of subscription OTT homes with more than one subscription

Germany UK Denmark USA

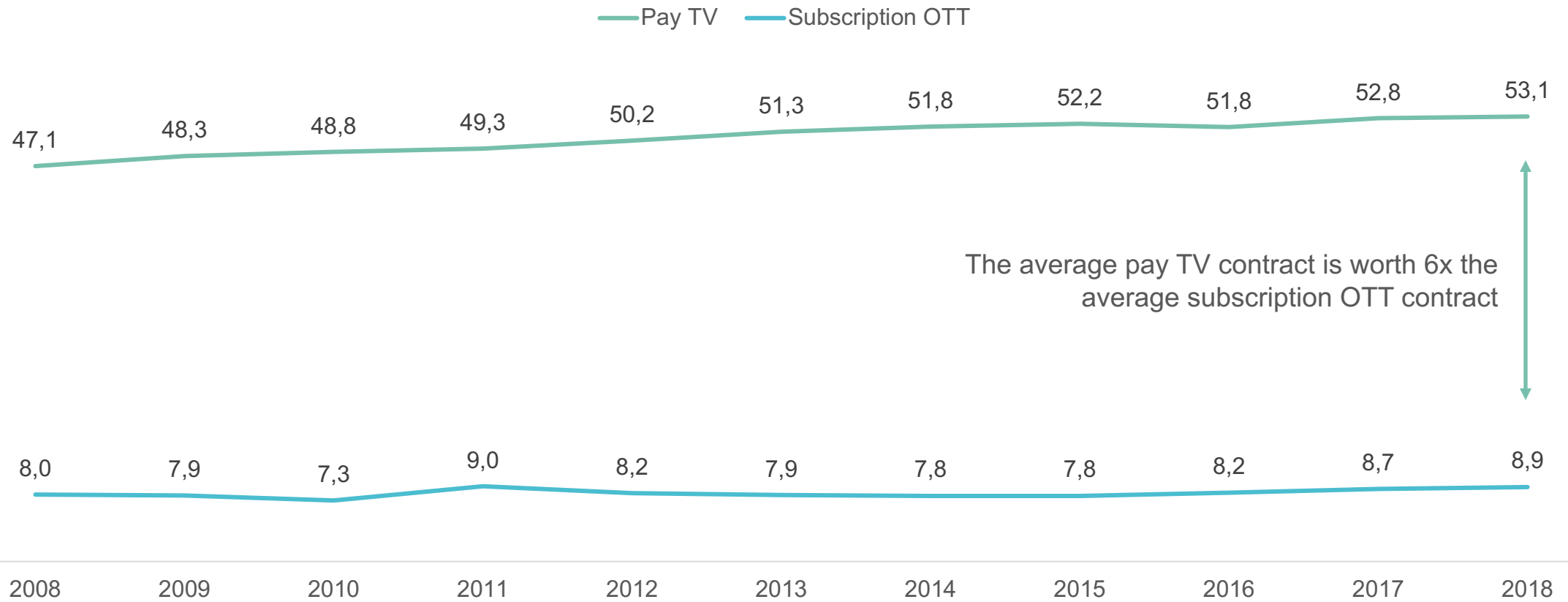


Source: Ampere Consumer



Stacking means economic mismatch diminishes: You've probably seen charts like this before...

WE & NAM: Subscription ARPU – pay TV vs OTT (\$/month)



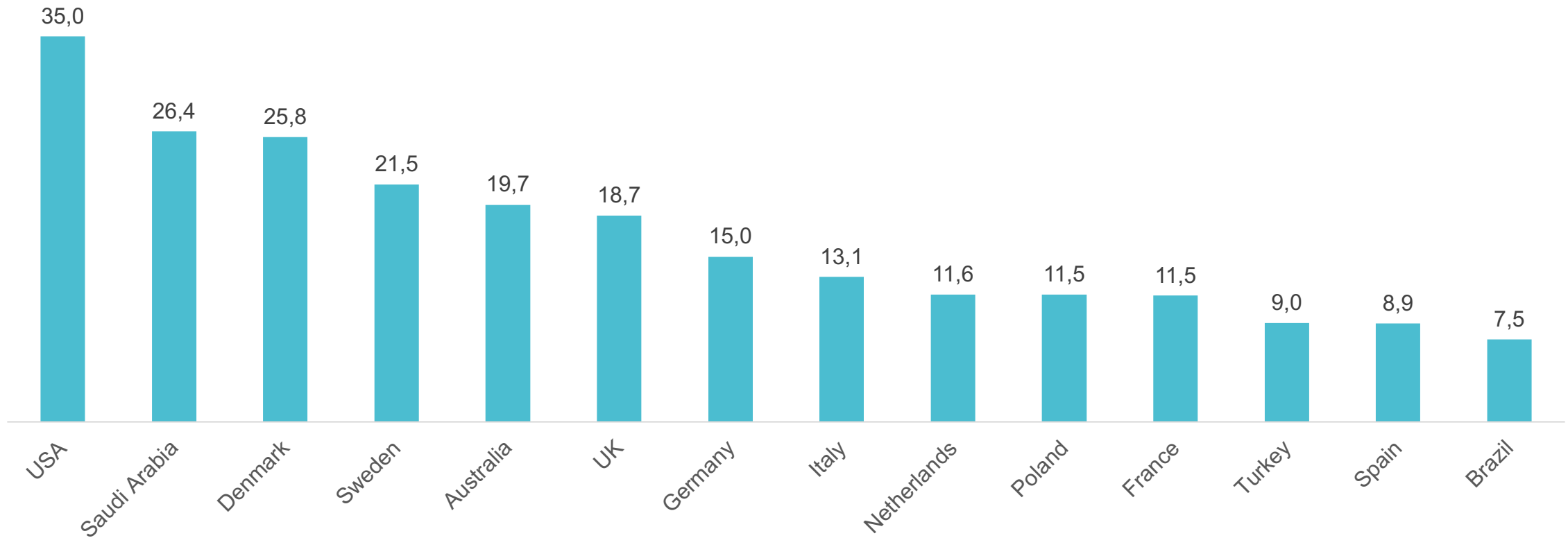
Source: Ampere Markets

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In actual fact, the average spend in a US OTT home reached \$35 per month by Q1 2018

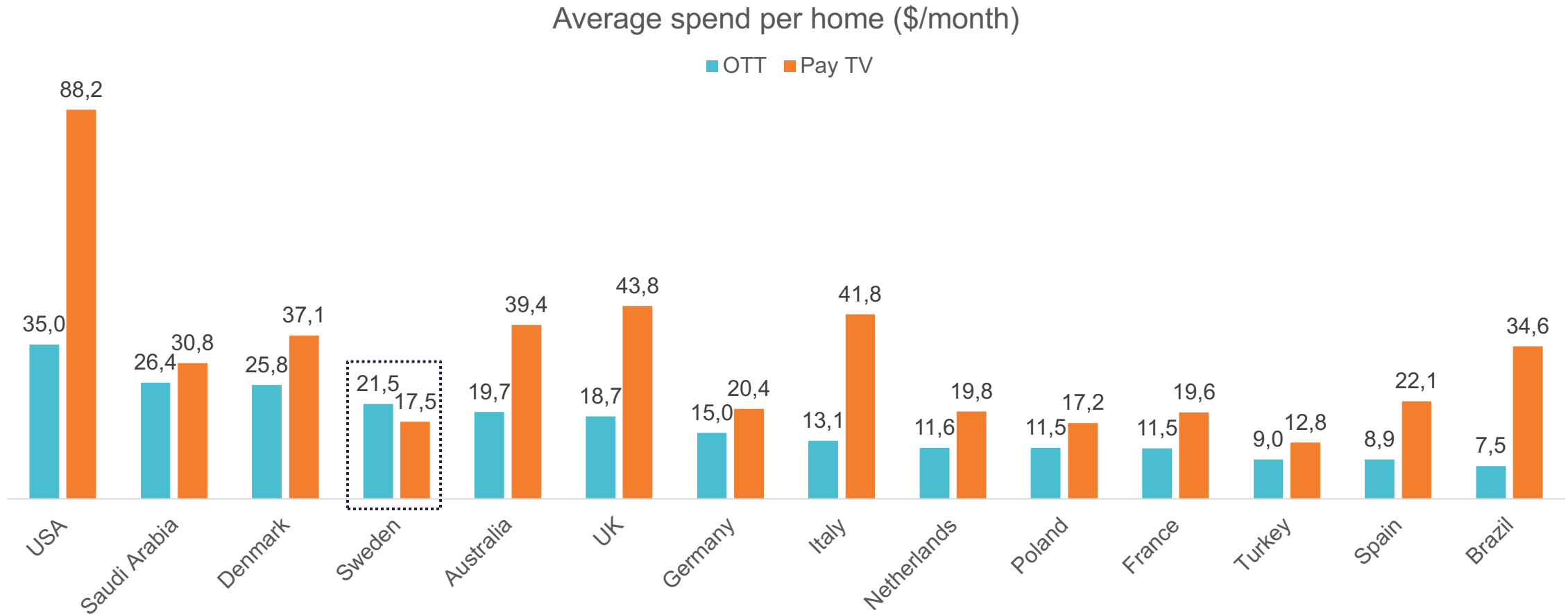
Average spend on OTT per home with 1+ OTT services (\$/month)



Source: Ampere Consumer, Q1 2018, 33,000 respondents. After sales tax.



In Sweden, the average OTT home may now be spending *more* than the average pay TV home



Source: Ampere Consumer, Q1 2018, 33,000 respondents. Ampere Markets. After sales tax.

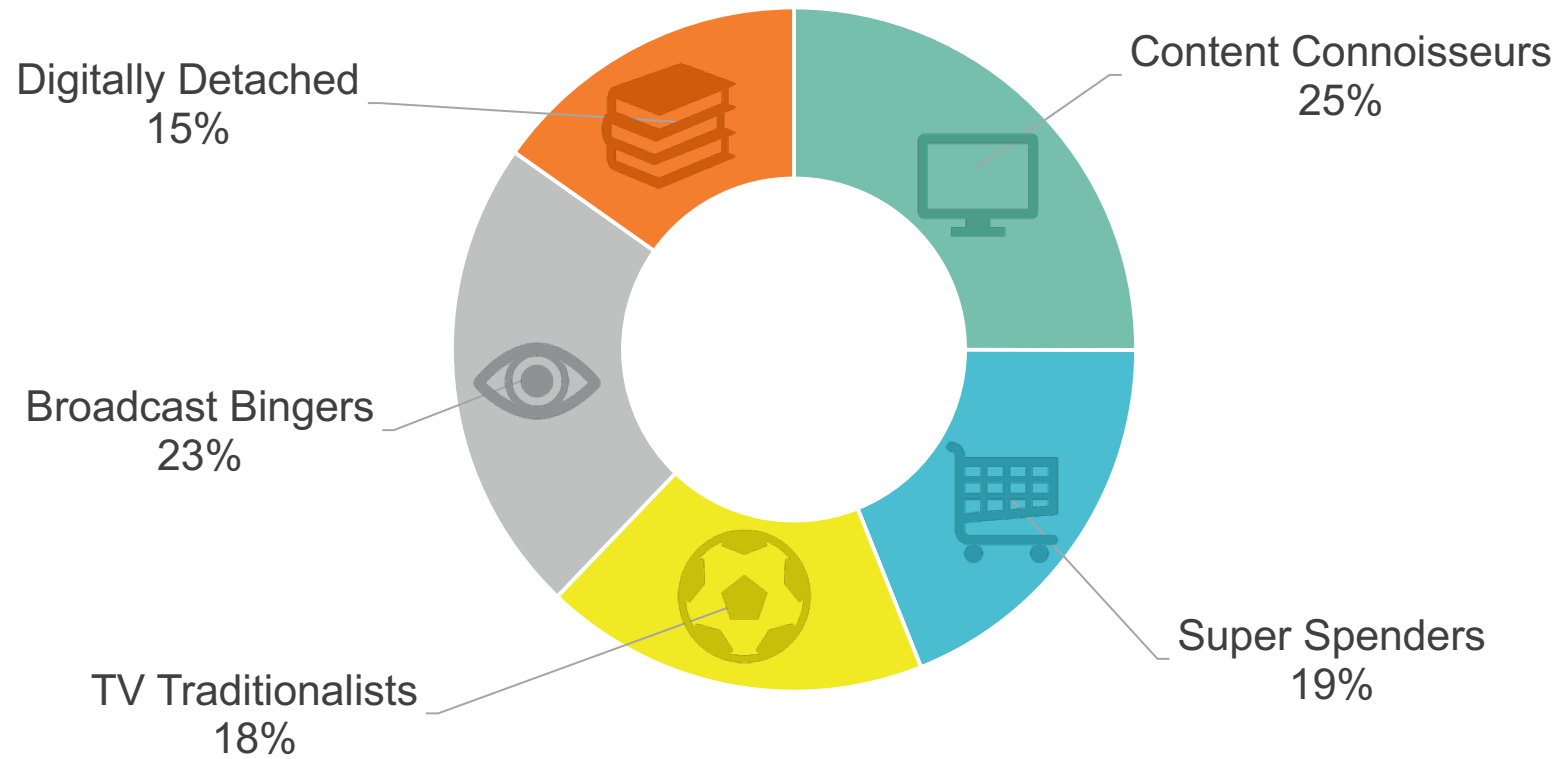




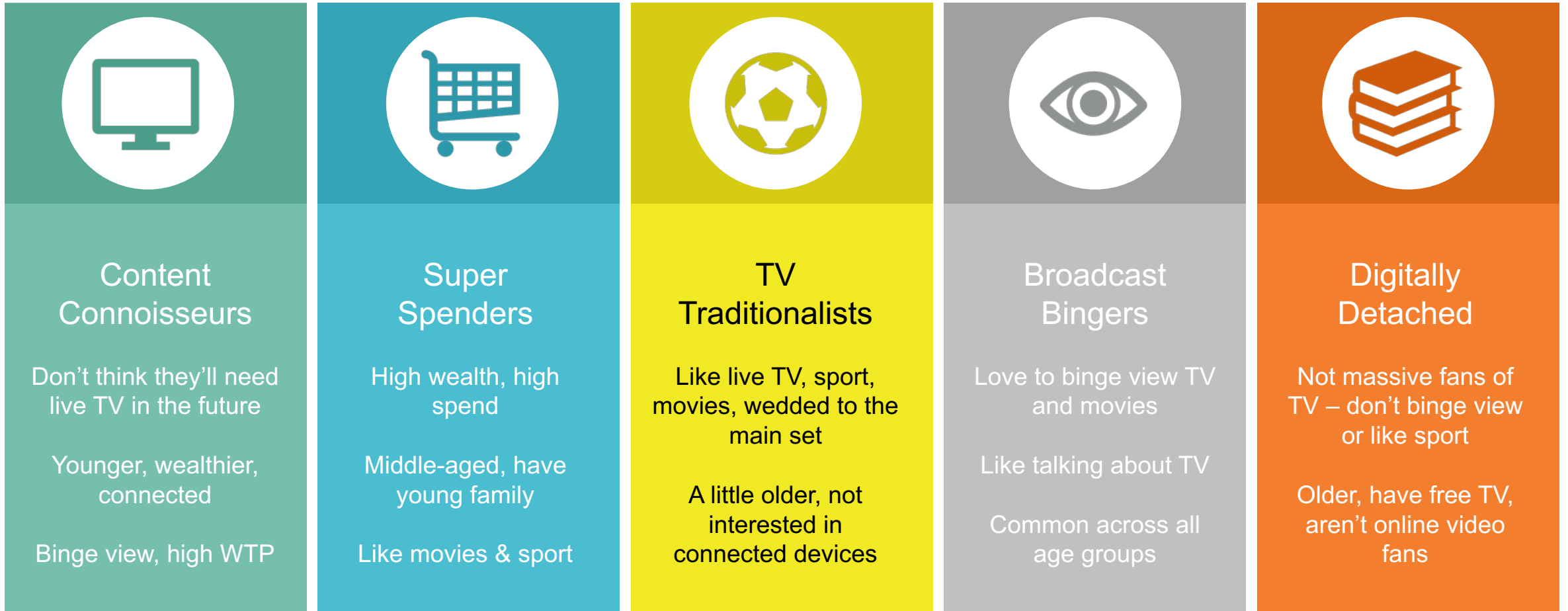
4. Understanding trends is about understanding consumer groups

We segment the market into five clusters of viewers, each with distinct attitudes towards TV

TV consumer groups (proportion of population, %)



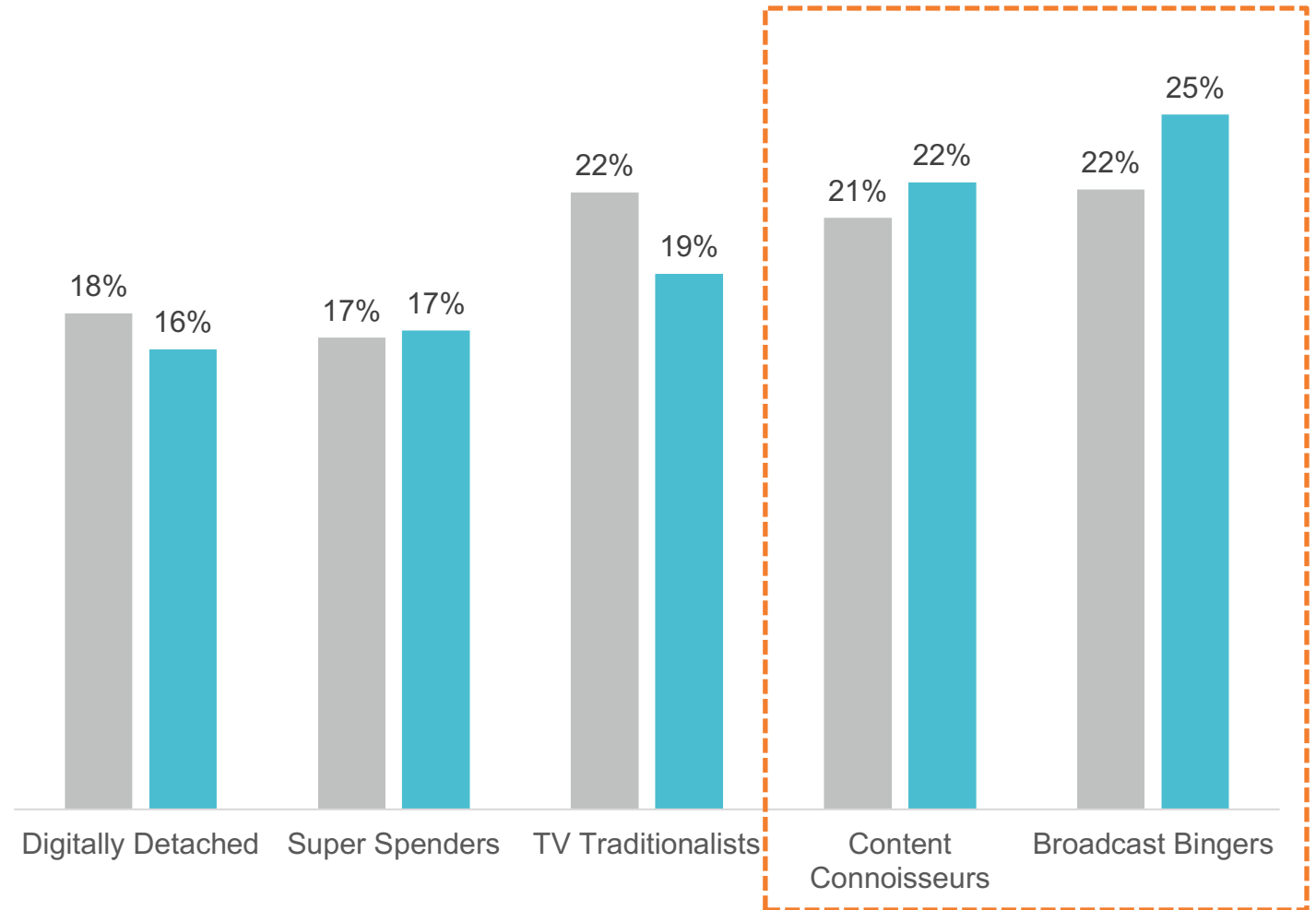
Attitude-based groupings can say more than demographics alone



Next generation segments are growing globally

Segment size: Q1 2016 to Q1 2018

■ Q1 2016 ■ Q1 2018

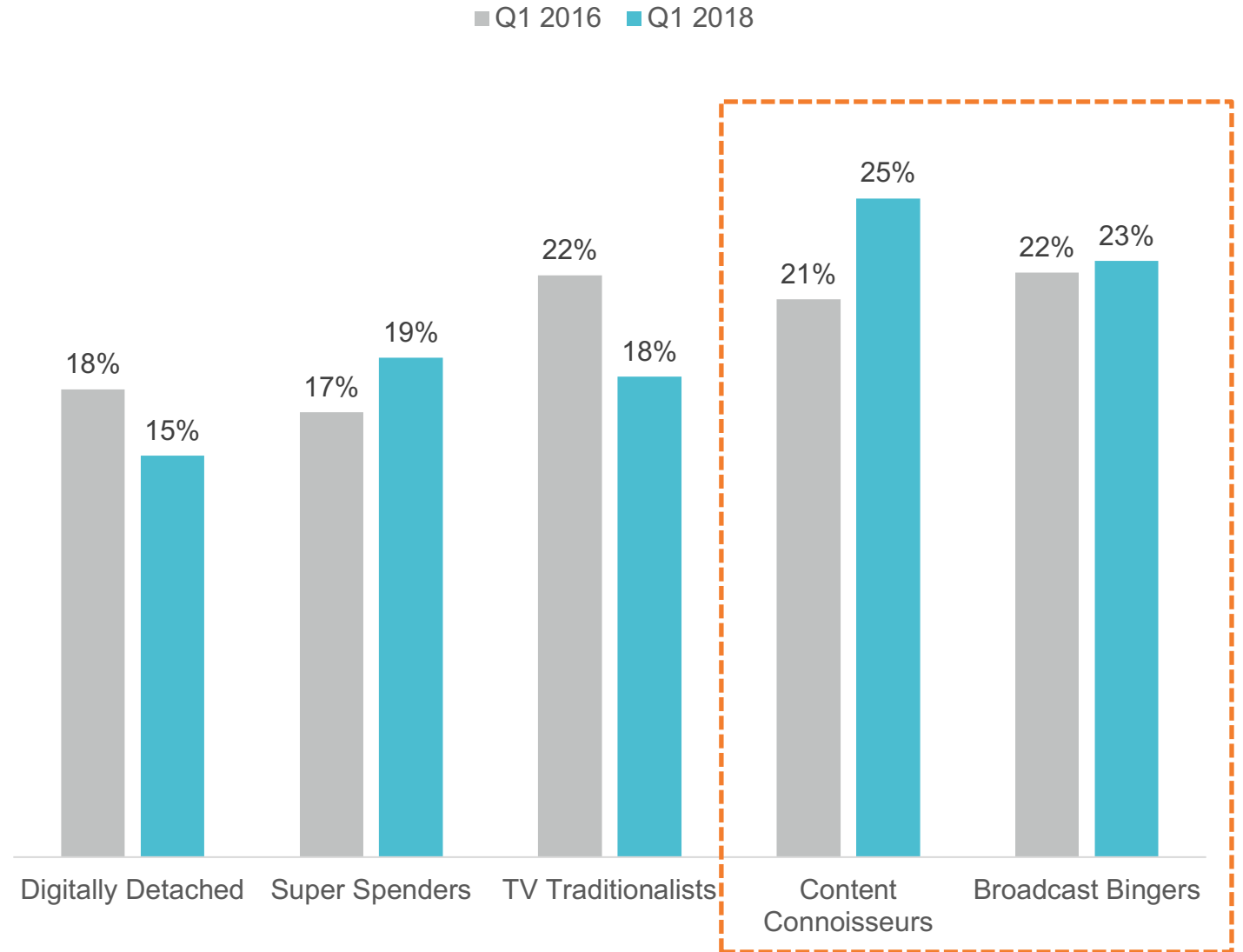


Source: Ampere Consumer. Q1 2018 & Q1 2016. Based on 10 markets for which time series data available.



And Denmark has shown particularly significant growth, especially in the high-end Content Connoisseur grouping

Denmark, segment size: Q1 2016 to Q1 2018



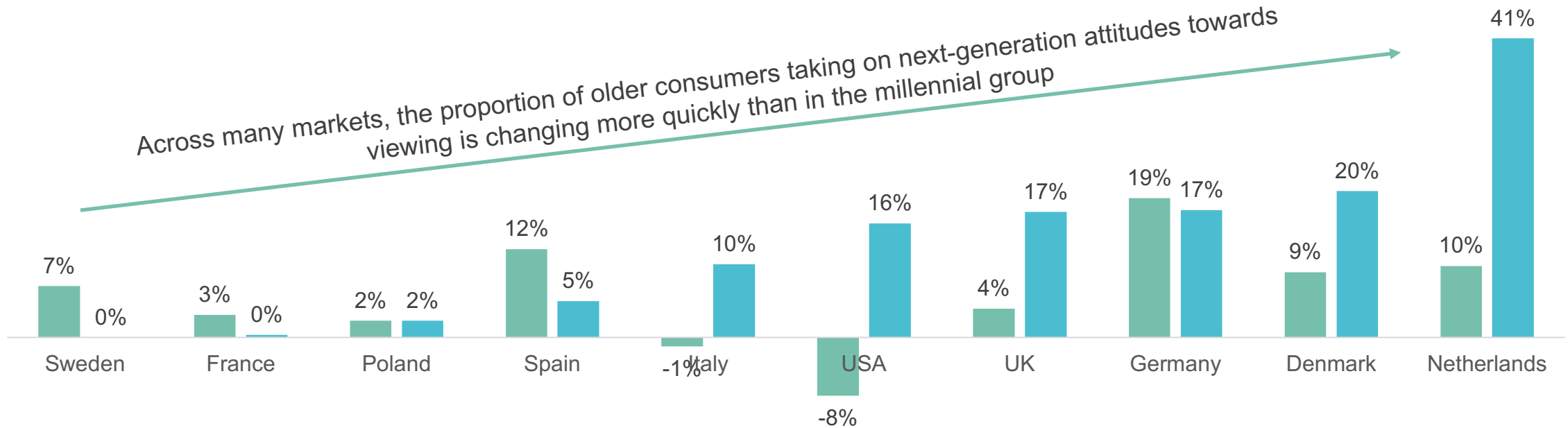
Source: Ampere Consumer. Q1 2018 & Q1 2016. Based on Denmark



The difference between Millennials and non-Millennials is largely diminishing

Relative change in proportion of next-gen segments 2016 to 2018

■ Millennials change ■ Non Millennials change



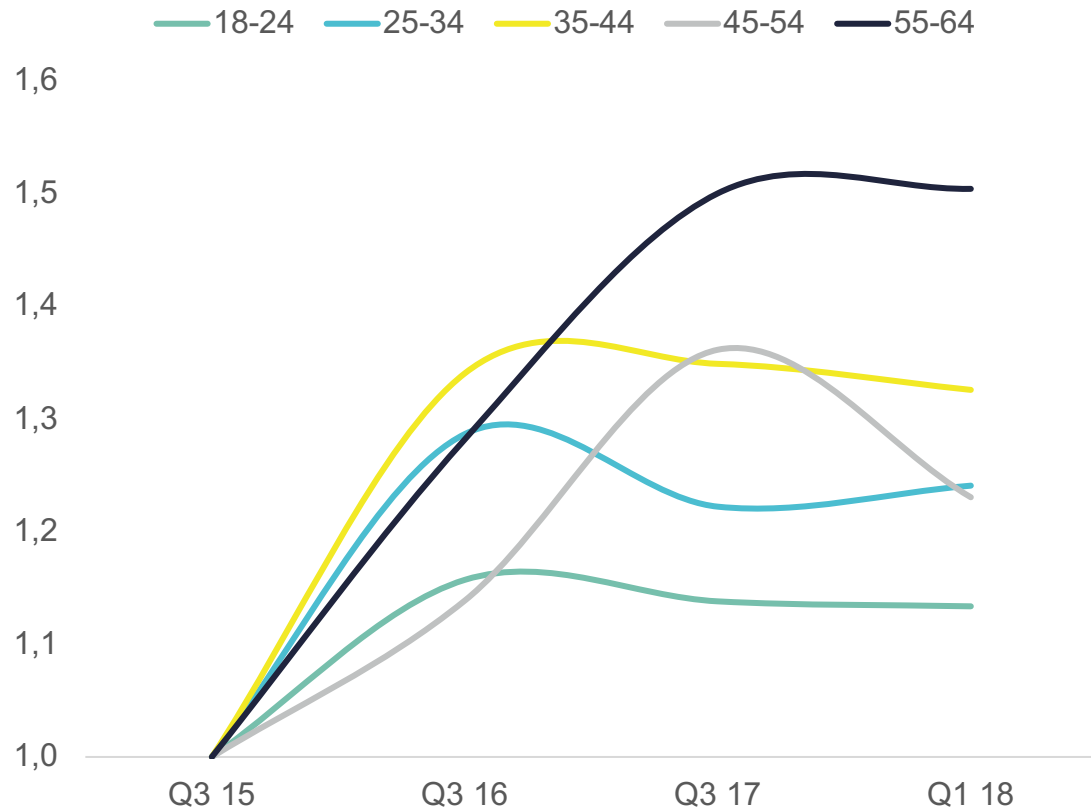
Across many markets, the proportion of older consumers taking on next-generation attitudes towards viewing is changing more quickly than in the millennial group



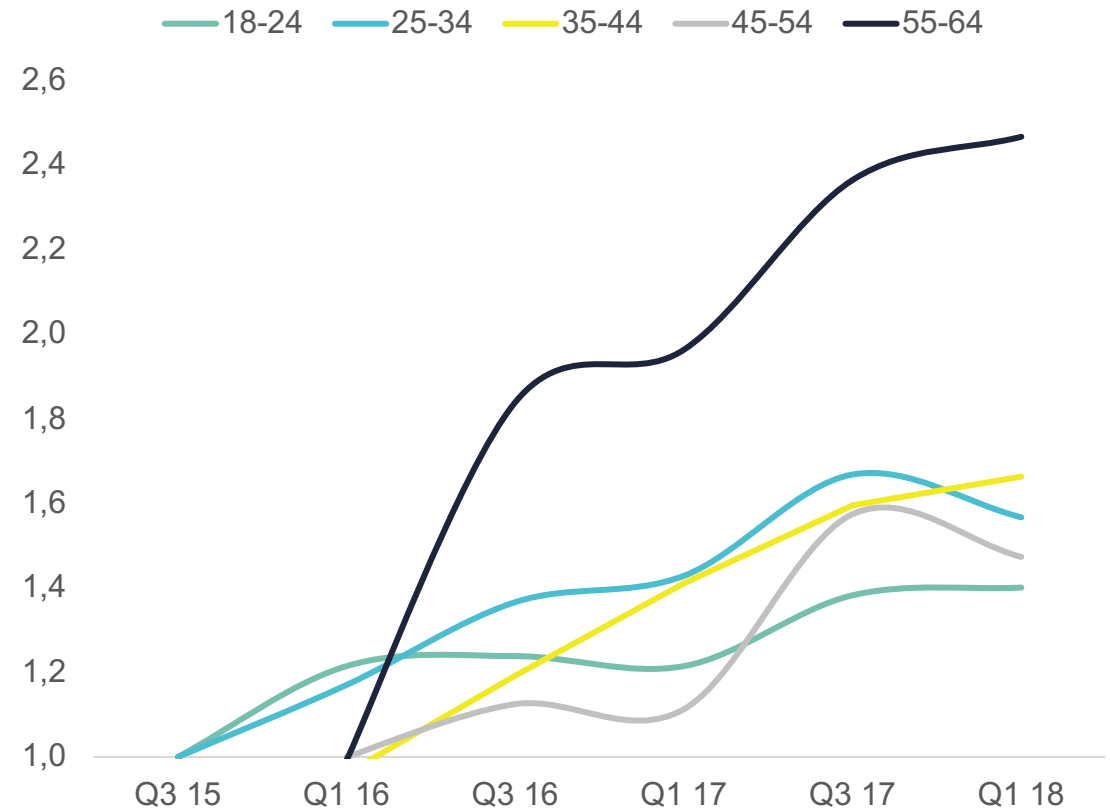
5. Older consumers are increasingly growth drivers for SVoD

Saturation has hidden effects – Netflix growth now being driven by 55-64 year-olds in DK/USA

USA: Uptake of Netflix, indexed to Q3 2015



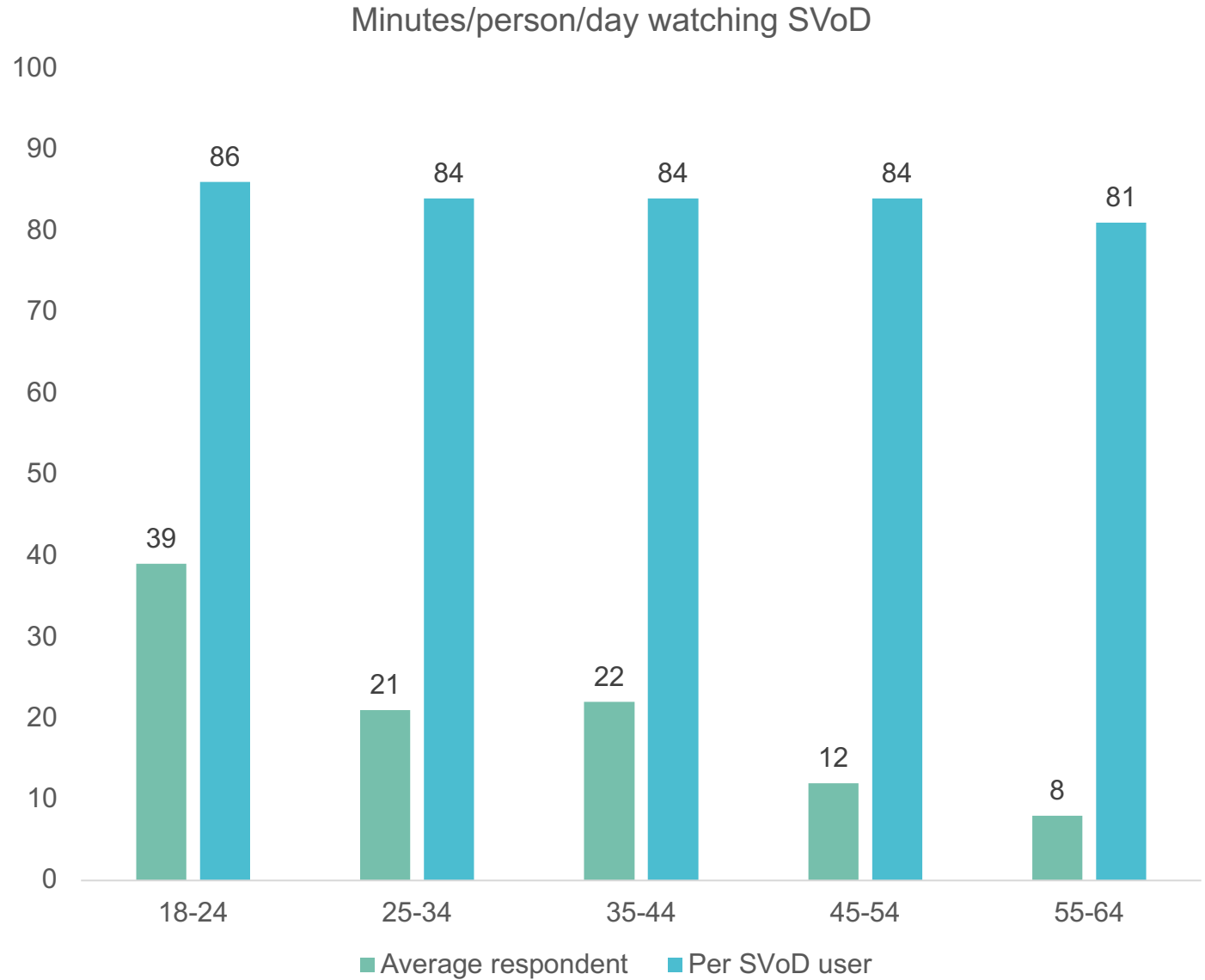
DK: Uptake of Netflix, indexed to Q3 2015



Source: Ampere Consumer

Once they have SVoD, older users watch just as much as younger subscribers

- This means that once they shift, they move away from linear at similar levels to millennials



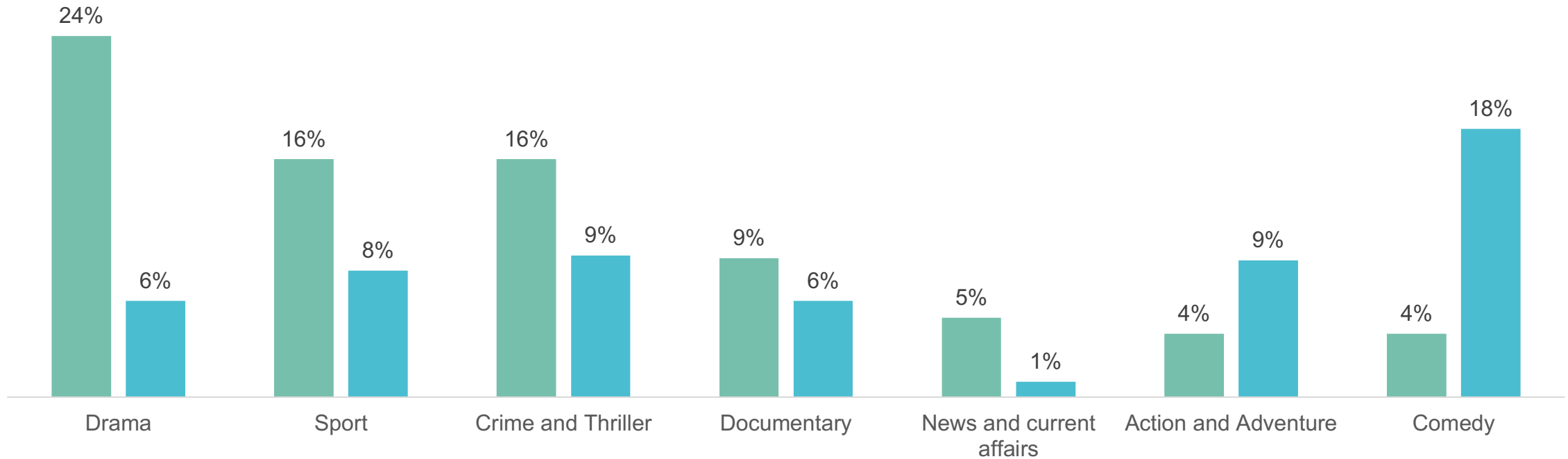
Source: Ampere Consumer; Global average based on 16 countries (33,000 respondents). Q1 2018.



This has significant implications for programming origination and acquisition strategies

UK: Consumers' single favourite genre, by age bracket

■ 55-64 year-olds ■ 18-24 year-olds



Source: Ampere Consumer, Q1 2018, based on interviews with 2,000 internet users

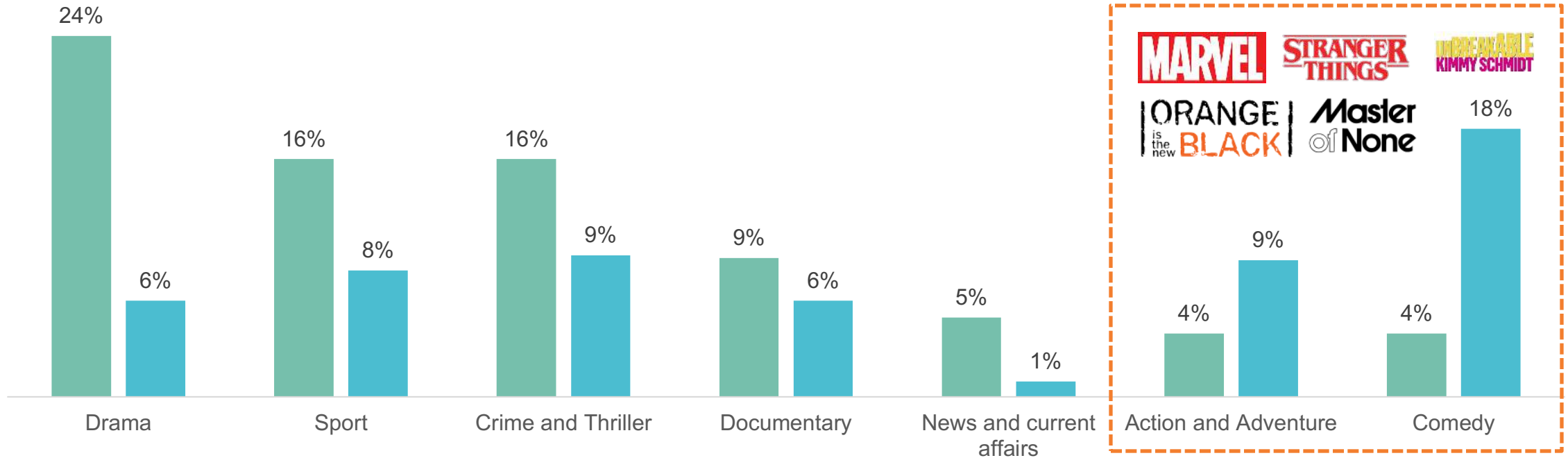
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Netflix has historically targeted youth-skewing genres more heavily

UK: Consumers' single favourite genre, by age bracket

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Source: Ampere Consumer, Q1 2018, based on interviews with 2,000 internet users

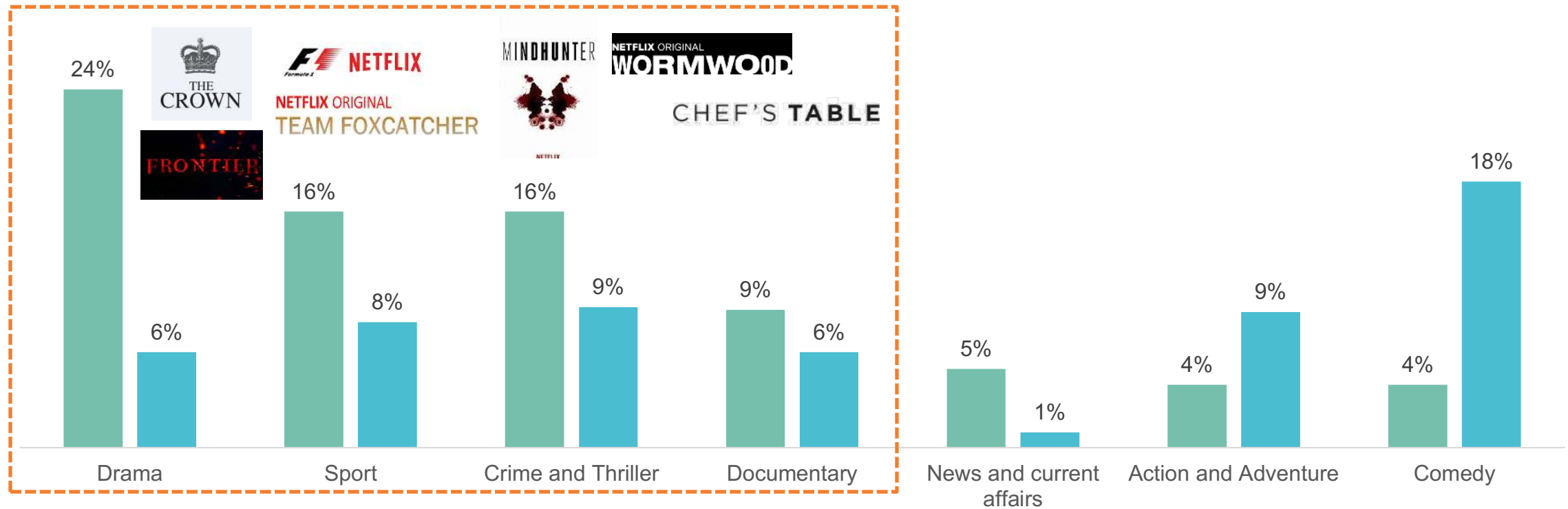
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But is increasing its array of period drama & documentaries, with a handful of sport titles too

UK: Consumers' single favourite genre, by age bracket

■ 55-64 year-olds ■ 18-24 year-olds

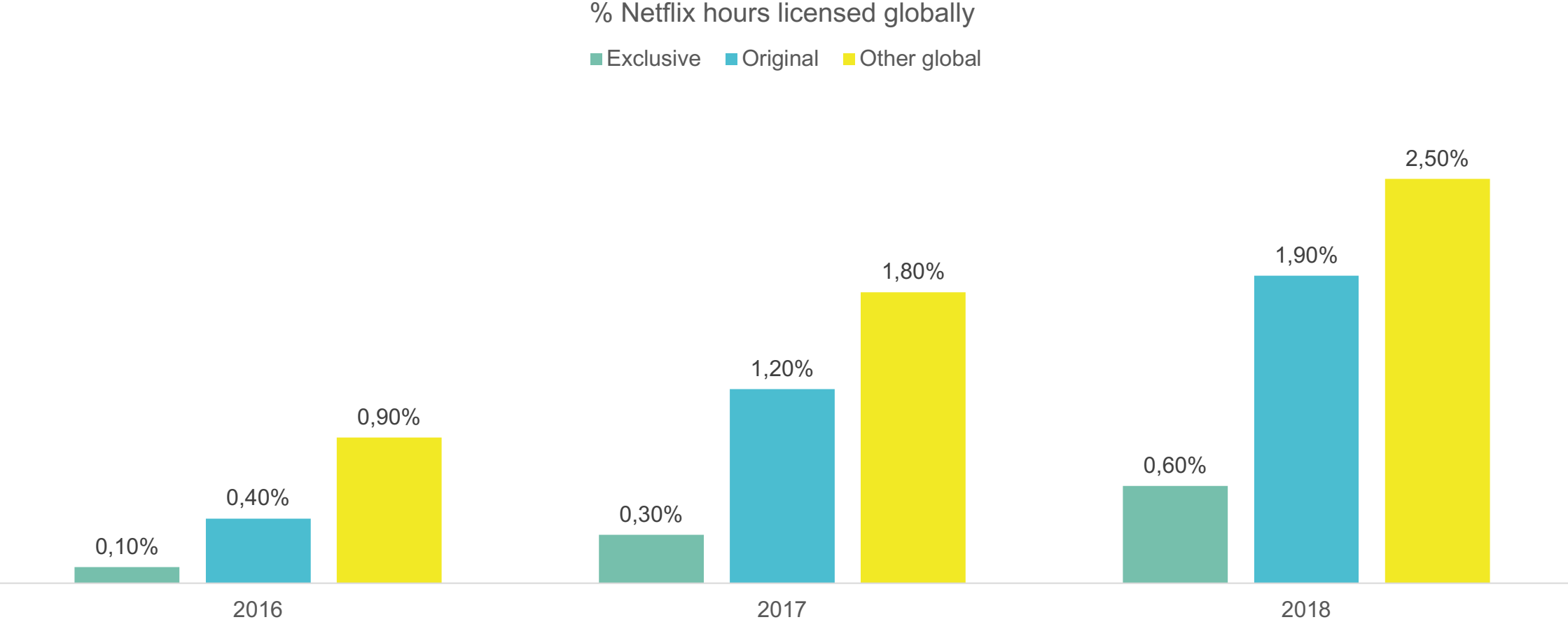


Source: Ampere Consumer, Q1 2018, based on interviews with 2,000 internet users

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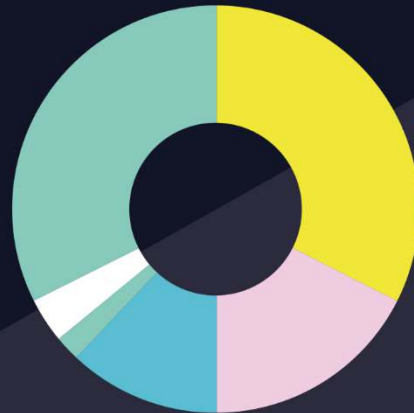


And core market decisions increasingly have implications for global strategy



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